



GEORGE DURDY
ENGLAND

Terms & Conditions

DISCLAIMER

A deposit will be taken at the time of order. This is non-refundable and will be deducted from the agreed purchase price of the headpiece.

Purchased pieces cannot be returned for reasons of hygiene. There is no return policy.

The price agreed at the time of order is based on the specifications of the client at that time. If these specifications change and additional materials, embellishment and/or work are required, the price of the headpiece will increase in accordance with the added materials and time taken on the headpiece.

Although George Durdy England has an extensive range of fabric and embellishments, if a client requires specific materials, they are asked to bring them to the first consultation.

If a client requires George Durdy England to source specific materials and embellishments, a sourcing fee will be charged at £20 pounds per hour.

If a client requests additional fittings lasting longer than 25 minutes, a consultation charge will be added to the price of the headpiece. Added consultation charge £20 per hour.

Although it is preferable for consultations to take place at George Durdy England, if this is not possible, George is able to visit clients in their homes or offices if arranged in advance. The hourly rate for external consultations is £60 an hour with a minimum charge of £30.

For overseas clients wishing to purchase a bespoke headpiece, or clients unable to make fitting appointments, George can send regular emails with photographs illustrating the progress of the headpiece.

HIRE HATS

A deposit will be taken at the time of a client wanting to hire a hat. This is a refundable deposit when the hat is returned and checked.

Cancellation of a booking is required no less than 1 week before the date of booking for no charges to take effect.

Notice of any less will result in the full hire amount being charged. Once a hat has been posted/taken for hire it is considered a hire even if it not worn and there will be no refund.

If hiring by post hats must be posted securely and insured to the value. Until the hat is received back safely to my premises it is the responsibility of the hirer.

Payment by cash, bank transfer or cheque with card.

ORDERING

If you would like a bespoke piece made and cannot visit the showroom please email your ideas and images of you and your outfit to enquires@georgedurdy.com or call on 07789964249. A fabric swatch will be required if you would like the piece dyed to specification.

Please allow 4/6 weeks from the first consultation until the headpiece is finished.

Ready to wear collections are on display and can be hired or purchased from the studio in Doncaster.